

Exhibit H to Settlement Agreement
in *Koenig v. VIZIO*

Phone Service:

For a period of one year, VIZIO agrees to establish a phone number for a picture-quality settings advice service accessible to all Settlement Class Members. To obtain the service, a class member must (1) call the phone number; (2) provide their model number; and (3) confirm their TV was purchased in California during the Class Period.

The customer service representative will walk through any picture quality issues being experienced and advise the customer on certain settings that may improve picture quality and/or motion blur control. For any other questions or issues, the customer may be transferred to general customer service for standard support. For any questions regarding the Action, settlement terms, or monetary relief provided by the settlement, the customer will be referred to the settlement notice.

There is no cap on the number of times a class member may call for this service in the one-year period it is offered. Use of this service is required before a customer may seek coverage under the limited warranty described below.

Limited One-Year Picture-Quality Warranty:

For non-commercial use, VIZIO warrants the picture quality of televisions Settlement Class members purchased during the Class Period on the terms set forth below for one (1) year from the Effective Date of the settlement. This warranty is separate and apart from any limited warranty coverage provided upon purchase of the television.

Phone Service Prerequisite:

Prior to invoking warranty coverage, a class member must call the phone number established for picture-quality settings advice described above and attempt to incorporate any advice provided for correction of the reported problem. If, after incorporating any picture-quality settings advice provided via the above service, the customer encounters a specific picture quality issue included in the “What This Warranty Covers” section below, the customer may request coverage under this warranty if the below requirements are met.

Eligibility Screening:

To obtain coverage under this warranty, a class member must verify current ownership of the television by providing a model number, serial number, and approximate date and location of purchase. VIZIO may, at its discretion, require a class member to submit pictures or video of the defect for which the claim is being made, or to submit other necessary documentation to process the claim.

What This Warranty Covers:

VIZIO warrants the product, when the product is used normally in accordance with VIZIO's user guides and manuals, against defects in materials and workmanship arising after the date of purchase causing picture quality issues visible while content is being displayed, which may present as: line defect, mura, screen banding, eight or more dead or bright pixels, grid pattern, non-functioning 4K, half dark screen, back light bleed, black and white screen, and pink, purple, red or green hue. Depending on the product and failure circumstances, at VIZIO's discretion, VIZIO will either: repair your product (on-site, mail-in or local repair service may be available, in VIZIO's discretion) or replace your product with a product of like kind, quality, and functionality (replacement products may retail at a lower price than your original product). This warranty applies only to the original purchaser of a product. The purchase must have been made from an authorized retailer in California. The product must also be located in the country where it was purchased at the time of warranty service. Coverage limited to seven televisions per residential address. No more than seven televisions will be covered by this warranty for an individual Settlement Class Member.

The above warranty does not cover bright or dead individual pixels.